

The payments ecosystem is complex and can be difficult to navigate. The CSG Forte Payments Platform allows you the freedom to choose the segments of payment experience that fit your business, while utilizing our framework and technology to create seamless experiences, drive strategic growth and manage revenue.

FACILITATE YOUR PAYMENTS EVOLUTION

Payment facilitators can choose which components of the payments process they would like to utilize, including reporting and reconciliation, add billing, account management customer and merchant management and payment transaction management.

You can drive:

- Merchant payment experience—offer your customers the best experience by customizing a seamless UX, underwriting processes and credit decisioning.
- Security and compliance—oversee customer data with access to contact information, payment details and payment schedule.

- Proven technology—choose from a combination of APIs to manage pricing, applications and underwriting. Our cloud-based SaaS solutions are backed by module architecture that allows facilitators to pick a combination of capabilities to suit their needs.
- Leverage your strengths—identify the areas throughout the payment lifecycle that you would like to own, including application management, underwriting, onboarding, transaction processing and more. You have the freedom to own these modules or use our technology and resources to support.



A TAILORED APPROACH FOR YOUR BUSINESS

Your business is unique and we have the right solution, regardless of your needs. We offer trusted payment advisory services, support and relationship managers and engineered solutions.

Payment Process Options

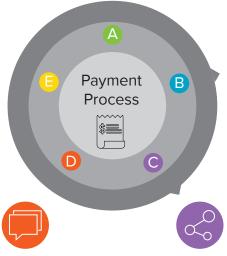
Merchant Experience

Online Application Application API Merchant Provisioning Application Scoring AML & OFAC Checks KYC Checks





Reporting & Reconciliation
Basic Reporting API's
Data Rentention & Retrieval
Funding Reconciliation
1099k Preparation & Mailing





Gateway Processing

ACH Processing & Returns Credit Card Gateway Tokenizaton Card Account Updater ACH Account Validation

Dispute & Risk Management

Dispute Management Portal
Dispute API's
Dispute Notifications
Documentation Capture/Review/submission
Fraud & Risk Management

Settlement & Funding

Funding Logic Settlement Gross Fund/Net Fund Hold Day Management Service Fee Logic Split Fund & Split Charge

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